



*Ambasciata d'Italia*  
*Amman*

All applicants are recommended to distrust from agencies/agents/brokers/VFS staff/translator offering visa facilitation services upon payment of additional fees and they are requested to report any such case and/or names of potential mediators to the Italian Embassy in Amman.

Distrust from people claiming to know “shortcuts” and promising fast track evaluation of visa application and/or a guaranteeing in advance a positive outcome of the procedure.

No local employee of the Visa section and/or this Embassy has decisional power on visa applications.

VFS Application Centre staff does not have the authority to assess visa applications or make visa decision.

Correct visa fees for each kind of visa are specified on the website of the Embassy and VFS. In addition to the visa fees, persons applying through our outsourcing agency, VFS Global, are required to pay the VFS service charge. This amount as also additional services (photocopying, etc.) at VFS are provided at a cost which is always clearly mentioned on the VFS Global’s website ([www.vfsglobal.com/italy/jordan](http://www.vfsglobal.com/italy/jordan)). Buying any of the proposed additional services does by no means influence the decision on the visa nor the timing of an appointment.

In case of requests exceeding the above mentioned amounts or if you find that any of the Embassy or VFS Global staff or any other persons offers you a visa for money or any other utility (in addition to the visa fee, the service and additional services fees) for other favours or else or behaves in a corrupt way or if you remark any other alleged irregularity concerning visa procedures fees, you are invited to write an email to [visti.amman@esteri.it](mailto:visti.amman@esteri.it).

Please be aware that anonymous e-mails or e-mails without a valid contact number will not be taken into consideration. General complaints or enquiries should also be addressed to [visti.amman@esteri.it](mailto:visti.amman@esteri.it)